

Data Privacy Statement

This website, www.grunenthal.ch, (hereinafter “website”) is provided by Grünenthal Companies Switzerland (hereinafter “we”, “our” or “us”). We respect your privacy and are committed to protecting your information. The privacy policy below discloses our practices regarding information collection and usage solely for the website located at www.grunenthal.ch. If you are looking for further information on the provider of this website, please refer to our imprint.

1. Handling of personal data

At Grünenthal, we believe transparency is the foundation of trustful collaboration. Below we'll provide you with information on how we handle your personal data when you use our website. We handle your personal data because this is necessary to make certain functionalities of our website available and give you the best possible experience. Unless otherwise indicated, the legal basis for the handling of your personal data results from the fact that such handling is required to make available the functionalities of the Website requested by you (Art. 6(1)(b) General Data Protection Regulation).

1.1 Using our Website

1.1.1 Accessing our Website

When you call up our Website, your browser will transfer certain data to our web server. This is done for technical reasons so that we can make the information you request available. In particular, the following data are collected, briefly stored and used:

- IP address
- Date and time of access
- Time zone difference to Greenwich Mean Time (GMT)
- Content of request (specific site)
- Status of access/HTTP status code
- Transferred volume of data
- Website requesting access
- Browser, language settings, version of browser software operating system and surface

We will also store such data for a limited period of time so that we are able to initiate a tracking of personal data in the event of actual or attempted unauthorized access to our servers (Art. 6(1)(f) General Data Protection Regulation).

1.1.2 Setting of cookies

What are cookies?

Our website uses so-called “cookies”. Cookies are small text files that are stored in the memory of your terminal via your browser. They store certain information (for example your preferred language or site settings). Your browser may retransmit these to us when you revisit our website, depending on the lifespan of the cookie.

What cookies do we use?

We differentiate between two categories of cookies: (1) functional cookies which are necessary for the functionality of our website and (2) optional cookies. These are used for

website analysis and marketing purposes. The following tables contain a detailed description of the optional cookies we use:

Optional Cookies

Tool	Purpose and content	Lifespan
Website analysis with Matomo, formerly Piwik Analytics	These cookies assign a randomly generated ID to your device. This allows us to recognize your device on your next visit. Details of the website analysis can be found in the relevant chapter below.	2 years

Subject to your consent

We only use optional cookies if we have obtained your prior consent (Art. 6(1)(a) General Data Protection Regulation). When you visit our website for the first time, a banner will appear asking you to give us your consent to the setting of optional cookies. If you consent, we will place a cookie on your computer and the banner will not appear again as long as the cookie is active. After expiration of the cookie's lifespan, or if you actively delete the cookie, the banner will reappear the next time you visit our website and will again ask you for your consent.

1.1.3 Website Analysis

Matomo

This website uses the web analysis software of Matomo (www.matomo.org), a service of InnoCraft Ltd., 150 Willis St, 6011 Wellington, New Zealand, ("Matomo") to collect and store data on the basis of our legitimate interest in statistical analysis of user behaviour for purposes of optimisation and marketing in accordance with Art. 6 (1) letter f GDPR.

Pseudonymous user profiles can be created and evaluated from these data for the same purpose. Cookies may be used for this. Cookies are small text files that are stored locally in the cache of the website visitor's Internet browser. Among other things, the cookies make it possible for the Internet browser to be recognised. The data collected with Matomo technology (including your pseudonymised IP address) are processed on our servers.

The information generated by the cookie in the pseudonymous user profile is not used to personally identify the website visitor and is not combined with personal data about the bearer of the pseudonym. If you do not agree to the storage and evaluation of these data on your visit, you can object to their storage and use at any time.

You may choose not to have a unique web analytics cookie identification number assigned to your computer to avoid the aggregation and analysis of data collected on this website. To make that choice, please configure your settings in the cookie table above. In this case, a so-called opt-out cookie will be stored in your browser, which means that Matomo will not collect any session data. Please note that a complete deletion of your cookies will result in the opt-out cookie also being deleted and possibly having to be activated again by you.

1.1.4 External services or content on our Website

We include third-party services and/or content on our website. When you use such third-party services or when third-party content is displayed, communication data are exchanged between you and the respective provider for technical reasons. The respective provider of the services or content may also process your data for own additional purposes. To the best of our knowledge, we have configured the services and content of providers known to process data for own purposes in such a way that either any communication for other purposes than to present their services or content on our website is blocked, or communication only takes place once you have actively opted to use the respective service. However, since we have no control over data collected and processed by third parties, we are not in a position to provide binding information regarding the scope and purpose of such processing of your data.

For further information regarding the scope and purpose of such collection and processing of your data, please consult the privacy statements of the providers whose services and/or content we include and who are responsible for the protection of your data in this context: For the purpose of an interactive design of our website third-party content from YouTube and Vimeo is integrated into this website. This serves to safeguard our predominant legitimate interests in a multimedia presentation of our services and our activities in accordance with Art. 6 (1) Clause 1 lit. f GDPR.

YouTube (videos)

This website uses plug-ins from the American company Google LLC, 1600 Amphitheater Parkway, Mountain View, CA 94043, USA ("Google") which Youtube is operated by. As a consequence, log information may be transmitted from our website to Google. Google's server in the United States thus automatically stores information ("log data"), such as the information that your browser sends to a website when you visit, or the information that your mobile app sends when you use it. This log data may contain your IP address, the address of the website you visited that uses Google features, the browser type and settings, the date and time of your request, information about your use of Google, and cookies.

You can find out more information about data collection, how you data is evaluated and processed by Youtube and your rights relating to this in Youtube's Privacy Policy Youtube / Goggle: <https://www.google.com/intl/en/policies/privacy/>

Vimeo (videos)

This website uses plug-ins from the American company Vimeo, LLC, 555 West 18th Street, New York, New York 10011, USA. As a consequence, log information may be transmitted from our website to Vimeo. Vimeo's server in the United States thus automatically stores information ("log data"), such as the information that your browser sends to a website when you visit, or the information that your mobile app sends when you use it. This log data may contain your IP address, the address of the website you visited that uses Vimeo features, the browser type and settings, the date and time of your request, information about your use of Vimeo, and cookies.

You can find out more information about data collection, how you data is evaluated and processed by Vimeo, and your rights relating to this in Vimeo's Privacy Policy: <http://vimeo.com/privacy>

1.2 Transfer of data for commissioned processing

We will to some extent use specialized service contractors for the processing of your data. We carefully select and regularly monitor such service contractors. They will only process personal data upon our instruction and strictly in accordance with our directives, based on respective data processor agreements.

1.3 Processing of data outside the EU/the EEA

Your data will partly be processed in countries outside the European Union ("EU") or the European Economic Area ("EEA"). The respective countries may have a lower data protection level than European countries. In such cases, we will ensure that a sufficient level of protection is provided for your data, e.g. by concluding specific agreements with our contractual partners, or we will ask for your explicit consent to such processing.

2. Information regarding your rights

You have the following rights according to applicable data privacy laws:

- right of information about your personal data stored by us;
- right to request the correction, deletion (provided that we are not legally obliged to keep the data) or restricted processing of your personal data;
- right to object to a processing for reasons of our own legitimate interest, public interest or profiling, unless we are able to prove that compelling, warranted reasons overruling your interests, rights and freedom exist, or that such processing is done for purposes of the assertion, exercise or defense of legal claims;
- right to data portability;
- right to file a complaint with a data protection authority.
- You may revoke your consent to the collection, processing and use of your personal data at any time with future effect. For further information please refer to the chapters above describing the processing of data based on your consent.

3. Contact

Do you have any questions regarding our data privacy or do you wish to exercise your rights? Then please let us know! You can either use our contact form or get in touch with our company data protection team at the following address: dataprivacy.ch@grunenthal.com

Requests and complaints

If, as the data subject, you have any questions regarding our data privacy or if you do not agree with the way in which Grünenthal or persons at Grünenthal process your data you can get in touch with Grünenthal's Global Data Protection officer by using the following email address: GlobalDataProtectionOfficer@grunenthal.com

Data Protection Supervisory Authority

You may address questions and complaints also to the Data Protection Supervisory Authority in charge:

Eidgenössischer Datenschutz- und Öffentlichkeitsbeauftragter
(Federal Data Protection and Information Commissioner)
Feldeggweg 1
CH - 3003 Bern
Telefon: +41 (0)58 462 43 95
Telefax: +41 (0)58 465 99 96

4. Amendment of Privacy Statement

We may update our Data Privacy Statement from time to time and we will publish these updates on our website. They become effective upon publication. So we recommend you regularly visit the site to keep yourself informed on possible amendments.

This Data Privacy Statement was last updated on August 1st 2019.